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RTO Software and Citrix Systems, Inc. Technology Licensing Frequently Asked Questions (FAQ)

ATLANTA, GA – June 14, 2005 – On October 4, 2004, Citrix and RTO announced that Citrix licensed RTO Software's TScale® memory optimization technology. The RTO technology is included in Citrix Presentation Server™ 4.0. This document addresses some frequently asked questions regarding the announcement and relationship.

1. **Why did Citrix license technology from RTO Software?** Citrix concluded that allowing its customers to support more concurrent users through memory optimization increases the value of their Citrix Presentation Server investment. The RTO TScale memory optimization technology improves performance and scalability of Citrix Presentation Server deployments.
2. **What did Citrix license?** The technology that Citrix licensed is equivalent to the following TScale 3.0 features: Virtual Memory (VM) Capacity optimization (dynamic DLL rebasing) and VM Performance (binding). The new CPS 4.0 feature that is based on the RTO technology is called Memory Optimization Management, which enables CPS 4.0 to increase user capacity by up to 30%. RTO Software holds a patent on this memory optimization technology. Citrix is the sole licensee of this technology. No other vendor is authorized to offer this functionality for Terminal Services.
3. **What are RTO Software's future plans regarding TScale?** At Citrix iForum 2005 Edinburgh, RTO Software is announcing the next generation of their terminal server performance management solution, RTO TScale® *Advanced* 4.0.

TScale *Advanced* has new capabilities in three key areas: application performance optimization, advanced integration and administration, and support for Microsoft® Windows Server 2003 x64 Editions.

- **Application performance optimization:**

- TScale *Advanced* includes Multi-Thread Optimization, Registry Defragmentation, and Application Shaping (management of CPU abuse by rogue applications). TScale *Advanced* now provides the administrator with the ability to optimize .NET application performance by improving memory handling and application load times.

- In addition, TScale's new Dynamic Affinity and Advanced Virtual Memory Optimization features perform CPU re-balancing and dynamic loading of resources into memory on an as needed basis – resulting in improved performance and scalability. Dynamic Affinity and Advanced Virtual Memory Optimization replace VM Capacity and VM Performance, which are now included in CPS 4.0.
 - **Advanced integration and administration:**
 - The TScale *Advanced* Optimization Console can now be integrated with Citrix Presentation Server, enabling additional performance tuning and reporting not available in CPS 4.0 for Citrix Memory Optimization Management, such as collection of support data, VM exclusion list management, VM Optimization history reporting, and VM Optimization scheduling. The TScale *Advanced* Optimization Console provides CPS 4.0 Memory Optimization Management tuning and reporting across large server farms.
 - **RTO PinPoint™** integration. TScale *Advanced* is also integrated with RTO Software's new product, RTO PinPoint™, which monitors mission-critical Citrix, Terminal Server, Windows and Web server applications in a Citrix environment in real time to guide managers to specific performance issues before they degrade business operations.
 - **Support for Microsoft Windows Server 2003 x64 Editions:**
 - TScale *Advanced* will be available in both 32-bit and 64-bit versions, taking advantage of the greater functionality and performance improvements available from the Windows Server 2003 x64 Editions.
4. **What is the impact on TScale customers?** When RTO TScale *Advanced* is released, customers on maintenance will receive a free upgrade at no additional charge. TScale *Advanced* will be available in the 3rd quarter of 2005.

About RTO Software

RTO Software, Inc. is an established provider of application-focused performance monitoring and management tools. As an innovative leader in this rapidly growing area, RTO provides software solutions to enterprises and software firms that want to improve the performance and capacity of applications operating in a Windows environment. RTO's solutions are used on thousands of servers around the world in a variety of industries, including financial management, manufacturing, healthcare, telecommunications, and government. RTO Software is based in Alpharetta, Georgia. For more information visit <http://www.rtosoft.com>

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