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For Immediate Release

RTO Software Launches Unique Application Performance Management Tool

RTO PinPoint monitors business applications to give business and IT managers access to real-time information

ATLANTA, GA – May 31, 2005 – RTO Software, provider of monitoring services for Microsoft® .NET and Microsoft Windows Server™ applications, announced today the release of its latest application performance monitoring solution, RTO PinPoint™. RTO PinPoint monitors business applications to give both business and IT managers access to the real-time information they need to identify problems and take corrective action quickly.

“Current users of systems monitoring tools are not getting the application-level data they need to successfully monitor and operate their business,” said Kevin Goodman, President and CEO for RTO. “Line of business managers need timely and detailed information about the performance of their applications before problems escalate and failures directly impact business operations or sales.”

RTO PinPoint agents gather performance information like throughput, resource utilization, transaction times and database queue lengths then communicate the results to the RTO Analysis Engine. When performance falls below desired thresholds, Root Cause Analysis reports are generated and sent to the management console where they can be easily viewed by both business and IT managers. RTO PinPoint can function in a standalone mode, or as a Microsoft Operations Manager® (MOM) Management Pack. As a result, PinPoint reports can also be accessed via the MOM management console.

“PinPoint complements the reporting capabilities provided by systems management vendors and makes them better by focusing on the components that drive the applications,” said David McDonald, Vice President of Product Management for RTO.



“The RTO Analysis Engine functions as a value-added knowledge generator, helping business and IT managers to navigate the sea of performance data and pinpoint the information they need to ensure mission critical applications are functioning appropriately in support of the business objectives,” said Jasmine Noel, principal analyst with Ptak, Noel & Associates. “This clearly differentiates RTO PinPoint from other system monitoring tools on the market.”

“Business applications today are typically distributed applications. This makes trouble-shooting complex because most systems management products can tell you why the server went down but cannot tell you about the status of your applications,” said David McDonald. “PinPoint goes beyond the usual network and server monitoring provided by systems management products and focuses on how your applications are running on those servers.”

About RTO Software

RTO Software, Inc. is an established provider of application-focused performance monitoring and management tools. As an innovative leader in this rapidly growing area, RTO provides software solutions to enterprises and software firms that want to improve the performance and capacity of applications operating in a Windows environment. RTO’s solutions are used on thousands of servers around the world in a variety of industries, including financial management, manufacturing, healthcare, telecommunications, and government. RTO Software is based in Alpharetta, Georgia. For more information visit <http://www.rtosoft.com>

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