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For Immediate Release

RTO Software Delivers End-to-End Visibility of Performance with PinPoint 2.1

Latest Release Responds to Market Demand for Performance Monitoring Capabilities that Enable Uncompromised Application User Experience

ATLANTA, GA – March 28, 2006 – RTO Software, provider of application-focused performance monitoring and management tools for business-critical applications in any Windows server environment, today announced the newest release of their application performance monitoring solution, RTO PinPoint™ 2.1. This release provides Citrix user experience monitoring data along with the application and server performance monitoring information that RTO clients have come to depend on.

“With the addition of new network and client performance details, we’re giving administrators complete, end-to-end visibility of application performance,” said David McDonald, vice president of product management. “They can not only track performance at the application and server level but also, with the addition of round trip metrics, they can visualize performance right down to the individual client.”

Additional new features in PinPoint 2.1 include:

Named instance support for Microsoft® SQL Server. When organizations have multiple instances of SQL running on the same server, PinPoint 2.1 can identify which instance contains the problem. The named instance support functionality also provides for automatic discovery of new database activity.

Improved user interface and grouping of alerts. By grouping the alerts according to type, PinPoint 2.1 provides administrators with a simplified



understanding of on-going activity that highlights frequency and importance of events.

Metrics for tracking performance by process and duration of events.

PinPoint 2.1 captures information about network and disk utilization by process to help organizations identify abusers and better understand resource overuse.

Gaining access to details about metric history duration will permit organizations to better evaluate the financial impact of performance problems on their network and their organization.

Simplified server and metric configuration. Once application definition processes have been determined for a server, administrators can simply copy those configurations to any or all of the other servers in their environment.

Metrics database export. Now users will be able to build their own reports and run trend analysis on the hundreds of metrics collected by PinPoint. Automatic batch exporting to SQL will allow administrators to run queries and calculate trends unique to their environment.

“We’re very excited about these new features,” continued McDonald. “But more importantly, administrators are going to be thrilled with the additional application and network performance details they can now capture.”

About RTO PinPoint

RTO PinPoint uses agent-based technology to gather performance information like throughput, resource utilization, transaction times and database queue lengths and then communicates them to the RTO analysis engine. When performance falls below desired thresholds, detailed Route Cause Analysis reports are generated and sent to the management console where they can be easily viewed by both business and IT managers.

About RTO Software

RTO Software, Inc. is an established provider of application-focused performance monitoring and management tools. As an innovative leader in this rapidly growing area, RTO provides software solutions to enterprises and software firms that want to improve the performance and capacity of applications operating in a Windows environment.



Keeping Applications in Business

RTO's solutions are used on thousands of servers around the world in a variety of industries, including financial management, manufacturing, healthcare, telecommunications, and government. RTO Software is based in Alpharetta, Georgia. For more information visit <http://www.rtosoft.com>.