



Keeping Applications in Business™

For Global Property Company, It's Optimization, Optimization, Optimization



FPDSavills is a leading international property services group with offices and consultants throughout the UK, Europe and the Americas.

For a decade, FPDSavills had experienced significant expansion by both acquisition and organic growth. In absorbing new companies the business had amassed a complex inventory of differing infrastructures, hardware solutions and business applications.

In 1999 FPDSavills implemented one of the largest PC Desktop replacement strategies within the UK, utilizing Citrix, server-based computing technology. The installation was intended to support approximately 900 users in 58 locations throughout the United Kingdom and Europe.

However, after the original rollout of Citrix, the division's dynamic expansion continued, with the number of users rapidly growing. As a result, the servers in the Citrix farm had to increase from the original 18 to 35 to support this growth. Additionally, the number of applications being deployed increased appreciably.

The complexity of some of these new applications together with the increase in users meant the Citrix MetaFrame servers were not delivering the same level of performance as when they were first installed. The servers had become "stressed," and a number of applications were intermittently crashing. Management of the Citrix server farm was suddenly becoming an issue. FPDSavills called in Intercept IT, a local consultancy specializing in Citrix, to perform a Server Health Check and offer a suitable solution.

Intercept IT evaluated the overloaded environment and proposed implementation of TScale® from RTO Software in order to increase the scalability of the farm and reduce the performance stress levels on each server. The team's estimated outcome was a staggering 40% performance improvement for the majority of applications. As a result of this projection, FPDSavills deployed TScale across their entire server farm.

Would you like to evaluate TScale Advanced?

If you would like to evaluate TScale Advanced and help your Terminal Server systems improve scalability as Savills did, email RTO at sales@rtosoft.com or call 678-987-4302.



Benefits of Implementing TScale

Richard Coleman, IT Group Director at FPDSavills, said, "TScale really improved performance of our server farm and gave our environment far greater stability. Now our servers are no longer stressed, and we're able to support 25% more users—without having to upgrade any of our hardware.

"The installation provides us with a stable, fast and secure platform for all our office users, as well as our Internet-based users working from home or travelling around the world. In addition to these generalized improvements across the server farm, FPDSavills uses specific Citrix servers to host their single, key business-critical applications. In certain cases, these saw improvements of nearly 50%.

"By partnering with Intercept IT," Coleman added, "we've been able to consistently maintain a high quality Citrix environment that we can constantly enhance. Installation of TScale has saved us money by negating the need to buy more servers, not to mention the additional costs of administering them."

Prior to the complete installation, an initial pilot test was undertaken by using TScale on just one server in the farm. By installing TScale and reviewing the optimization reports available, it was established that TScale could optimize virtually all the existing application set, including the following.

Microsoft® Office 2000

Pivotal®

Microsoft® Project

Adobe® Acrobat®

Microsoft® Internet Explorer

Adobe® Acrobat®

Multiview®